

HSA Bank Direct Online Access



Employee Flyer- What you need to know

If you no longer have the ability to Single Sign-On (SSO) to your HSA via mycigna.com due to a health insurance coverage changed or you no longer have Cigna insurance; you can still access your account directly with HSA Bank, here's what you need to know:

1 If you have an email address on file with HSA Bank click on the below link and follow the next steps:

<https://myaccounts.hsabank.com/Login>

Note: If you do not have an email address on file, please contact HSA Bank for assistance:

1(800)357-6246

2 Click on 'Forgot Username'

Username

Forgot Username?

- Enter Email Address
- Enter First and Last Name

Enter your account email address*

Enter the name on the account

First Name*

Last Name*

- Click 'Next'

You will receive an email from HSA Bank@hsabank.com with your username.

3 Next, click on: 'Forgot Password'

Password



Forgot Password?

- Enter the username obtained from HSA Bank
- Enter Email Address

Username*

Enter your account email address*

You will receive another email from HSA Bank@hsabank.com with a link to proceed with your password reset.

4 Next, you will need to follow the security prompts. It is recommended to elect to receive a text message with a code.

- Enter the verification code
- Click 'Next'
- Create your new password

Note: PW must have a minimum of 12 characters, contain upper and lowercase letters and contain a number. You may also be prompted to complete a series of security questions/answers.