



Debit Card Tips

1. Your GDI debit card will arrive at your home address in a plain, white, window envelope for security purposes.
2. Treat your GDI debit card as you would any other credit card and keep it in a safe place.
3. Your GDI debit card works like a credit card. You can sign for purchases at the point of sale.
4. If you prefer a personal identification number (PIN) for your debit card, you can request one via Participant Portal. Log on to your account, click on the Profile Tab and select "Request New PIN."
5. You will receive one GDI Debit Card in your name. If you would like a second card in your spouse's or qualified dependent's name you may add dependents and request additional cards via Participant Portal:
 - Log on to your account, click on the Profile Tab and select "Add a Dependent"
 - After entering your spouse or dependent information, click on "Debit Cards" to order an additional card.
 - There is no fee for the additional dependent's card as long as it is ordered within 30-days of your plan year effective date.
6. A \$10.00 fee will be deducted from your account for the replacement of lost or stolen cards.
7. Enter your email address on the Profile Tab in the Participant Portal. This enables automatic email notification if a debit card transaction requires substantiation. Substantiation (proof of your claim) must be received within 30 days or your card will be temporarily deactivated.
8. Download GDI's Mobile App on your iPhone, smart phone or tablet for easy access to your account. Set Text Alerts to be notified of account activity.



Questions?

If you have additional questions, our Reimbursement Team is happy to assist you. Please contact them at 1-800-626-3539. You will always speak with a live representative Monday – Friday, 8am to 5 pm ET.